

UPDATING THE T-2000 PRINTER FIRMWARE

New firmware is released to add new functions or resolve issues with existing functions. It is recommended that you always use the latest firmware to improve the functionality and ease-of-use of the printer.

Checking the Firmware Version

Please check the firmware version of this product before updating it.

1 Press the [Settings] key.

2 Use [▲] or [▼] to select "Others" and press the [Enter] key.

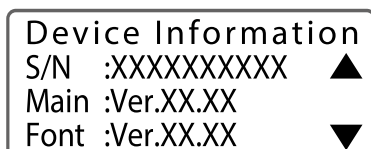


3 Use [▲] or [▼] to select "Device Info", and then press the [Enter] key.



4 Check the Firmware version.

ITEM	DETAILS
S/N	Printer serial number
Main	Printer firmware version
Font	Font version
Bluetooth	Bluetooth version
BD Address	Bluetooth address



5 Press [Shift] + [Canc] keys.

- The display returns to the character input display.

Running the Firmware Update

✓ IMPORTANT

- Preparing to update the firmware.
 - Download the latest firmware from our website (<https://t2000.partex.nu>).
 - Please back up any data you have saved to the product's storage volume in case the firmware update is not executed correctly, etc.
- Use the AC adapter when updating the firmware.
- Multiple printers cannot be updated at the same time. Only one printer should be connected at a time.
- You must be logged in to the computer.

1 Connect the AC adapter to the printer. (Page 14 in User's guide).

2 Connect the printer to the computer with the USB cable.

3 Turn on the printer. (Page 16 in User's guide).

4 Press the [Settings] key.

5 Use [▲] or [▼] to select "Others" and press the [Enter] key.

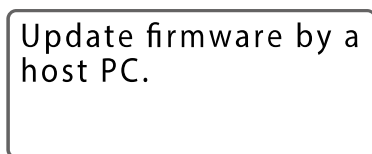


Running the Firmware Update

- 6 Use [▲] or [▼] to select "Firmware update" and press the [Enter] key



- 7 Use [▲] or [▼] to select "Firmware update" and press the [Enter] key



- If you select "Yes" the printer will be on standby mode to receive from the firmware update file.

NOTE

- If you want to cancel the standby mode, turn off the printer.

- 8 Execute the firmware update file (.exe) on the computer.

- Running .exe file may require administrator privileges on your computer.
- After checking the current firmware version and the version of the updater, click [Send].
- When the update is complete, the printer will automatically turn off.

IMPORTANT

- Don't do any of the following while updating the firmware:
 - turn off the power,
 - unplug the USB cable,
 - operate any component of the printer,
 - send data to the printer from an application or a printer driver,
 - put/allow the computer to sleep (the update may not be performed properly if the computer goes into sleep mode).
- If any of the following occurs, the update may not have been performed correctly (please check the firmware version on your device):
 - the update may have been interrupted in the event of a power outage, etc.,
 - the "Firmware update complete" dialog box does not appear at least 20 minutes after starting the update.

- 9 After confirming that the update is complete, close the firmware update file screen.

- This completes the firmware update.